Zipline waiver

Participation in ziplining

I voluntarily choose to participate, or give permission for the participant named in this form to participate, in zipline activities provided or organised by **[Zipline Operator Name]**.

Zipline activities may include:

- Being fitted with a harness, helmet, lanyards and trolley
- Ground school, safety briefings and practice runs
- Riding one or more zipline cables between platforms
- Climbing stairs, towers, ladders or hiking trails to reach platforms
- Moving across platforms, bridges and connecting walkways
- Being lowered, retrieved or assisted by guides where necessary

I understand that participation is voluntary, but that once a tour or course has begun, leaving it early may require guide assistance and may not be possible at every point.

The operator may refuse, restrict or end participation if it reasonably believes that a participant cannot ride safely, does not fit the equipment, has failed to follow instructions or presents a risk to themselves or others.

Bookings, deposits and fees remain subject to the operator’s cancellation, weather and refund policies.

Weight, height and eligibility

I confirm that the participant meets the operator’s minimum age, height and participation requirements.

I understand that each zipline has minimum and maximum weight limits. These limits protect the participant, because a rider who is too light may stop before the platform and a rider who is too heavy may arrive too fast or overload the equipment.

I confirm that the weight and height given in this form are accurate, and I understand that the operator may weigh or measure the participant before fitting equipment.

The participant may be refused, without any guarantee of a refund, if they fall outside the operator’s limits or if the harness cannot be fitted correctly.

Where I sign for a minor or another person who cannot legally provide their own consent, I confirm that I am their parent, legal guardian or otherwise legally authorised to provide consent on their behalf.

I confirm that the participant is physically and mentally capable of climbing to platforms, holding the required riding position and following instructions at height, except for any condition or limitation disclosed to the operator before participation.

Ziplining risks

I understand that ziplining involves travelling at speed along a cable at height, and that the participant relies on equipment, braking systems, natural conditions and their own actions.

A rider may arrive at a platform faster or slower than expected, stop short of it, or spin or swing on the line, even when the rules are followed and the equipment is working correctly.

Possible risks include:

- Falling from a height, a platform, a tower or a stairway
- Colliding with a platform, braking system, tree, structure, guide or another rider
- Hard or sudden stops, whiplash, and neck, back or spinal injury
- Friction burns and cuts from cables, trolleys, ropes or gloves
- Crushed or trapped fingers, hands, hair or clothing at the trolley or cable
- Bruising and pressure injury from the harness, or suspension-related faintness
- Stopping mid-line and having to wait, self-recover or be rescued by a guide
- Fractures, dislocations, sprains and strains
- Being struck by a dropped object or by another rider’s equipment
- Slips, trips and falls on wet or uneven paths, stairs and platforms
- Equipment failure, including failure of a cable, trolley, harness, connector or brake
- Exposure to weather, insects, wildlife or plants at outdoor sites
- Serious injury, permanent disability or, in rare cases, death

I understand that the operator cannot eliminate every risk associated with ziplining.

I voluntarily accept the ordinary and inherent risks of participation.

Harness, trolley and helmet

I agree to wear the harness, helmet, lanyards, gloves and other equipment supplied by the operator, in the way that staff instruct.

Only guides or authorised staff may fit, adjust, attach or remove a harness, trolley or connector, unless they tell the participant otherwise.

I agree to:

- Allow a guide to check the fit of the harness and helmet before every ride
- Tell a guide at once if any strap, buckle or connector feels loose, twisted or uncomfortable
- Leave harness buckles, carabiners and trolley connections alone unless instructed
- Keep the helmet fastened from fitting until staff remove it
- Report any damage or unusual sound, movement or behaviour in the equipment

I understand that equipment may fail despite inspection and maintenance, and that a correct fit depends on the participant giving accurate information and telling staff about any problem.

Platform clipping and riding rules

I agree to attend the ground school or safety briefing and to follow all instructions from guides and staff.

I agree to:

- Stay clipped to the platform safety line at all times, and step onto a platform only when a guide has clipped me in
- Stay behind any marked line and away from the platform edge until it is my turn
- Leave the platform only when a guide has attached me to the cable and given the clear signal
- Ride alone unless the operator has approved a tandem ride
- Keep my hands on the riser or strap in the position shown by staff, and away from the trolley and cable
- Keep my legs and body in the position shown by staff, and face the direction of travel where instructed
- Follow the braking method for the line, including looking for and responding to the guide’s brake signal
- Stay calm and wait for instructions if I stop on the line, and never unclip myself

Braking systems differ between lines and may include gravity braking, spring or magnetic brakes, a guide-operated brake or a hand-braking technique with a glove. I will use only the method explained for that line.

Only the number of riders the operator allows may be on a line or a platform at any time. I understand that riding before the signal could result in a collision.

The operator may remove any participant who ignores safety rules or behaves recklessly, violently or disruptively.

Weather and course conditions

I understand that much of the course may be outdoors and exposed to the weather, and that conditions can change while a tour is under way.

Staff may delay, pause or end rides because of lightning, high winds, heavy rain, poor visibility or other unsafe conditions, and participants may be asked to wait on a platform or walk to a safer location.

Wind and rain can change a rider’s speed and how a brake performs, including slowing a rider or stopping them short of the platform.

Paths, stairs and platforms may be wet, steep, uneven or slippery, and I accept responsibility for moving carefully and following the marked route.

Clothing and loose items

I agree to wear secure closed-toe shoes and clothing suited to a harness and to the conditions.

Long hair must be tied back and tucked away, and loose clothing, scarves, hoods, drawstrings and dangling jewellery must be removed or secured, because they can become caught in a trolley or cable.

Phones, cameras and other items may be carried only in the way the operator allows. Dropped items can injure people below and may not be recoverable.

Children must stay with a responsible adult at all times when they are not under the direct supervision of a guide.

Physical condition and health

I agree to inform the operator about any condition that may affect safe participation, including:

- A current injury or physical limitation
- Neck, back or spinal problems
- Heart, circulation or blood-pressure conditions
- Epilepsy, seizures, fainting or loss of consciousness
- Joint, shoulder or hip problems affected by wearing a harness
- Recent surgery or medical treatment
- Pregnancy or possible pregnancy
- A fear of heights, panic attacks or severe anxiety at height
- Medication that thins the blood or affects balance, judgment or alertness
- A restriction recommended by a healthcare professional

I understand that staff are not medical professionals unless expressly stated otherwise.

I will stop and inform a staff member if I experience pain, dizziness, breathing difficulty, unusual weakness or another concerning symptom.

Alcohol, drugs and impairment

I will not participate while impaired by:

- Alcohol
- Recreational or illegal drugs
- Medication that affects judgment, coordination or alertness
- Fatigue, illness or another condition that makes participation unsafe

I understand that the operator may refuse or end participation if it reasonably believes that a participant is impaired.

The operator may refuse to fit a harness or allow a ride, even after a booking has been paid for, if it reasonably believes that a participant is under the influence of alcohol or drugs.

Personal belongings

I understand that clothing and personal belongings may become dirty, wet, damaged, lost or stolen.

I am responsible for protecting phones, jewellery, glasses, clothing and other personal property.

To the fullest extent permitted by applicable law, the operator is not responsible for ordinary loss or damage to personal belongings unless caused by liability that cannot legally be excluded.

Emergency assistance

If the participant becomes ill or injured, I authorise the operator and its staff to:

- Provide reasonable first aid
- Stop the participant from continuing
- Contact an emergency contact
- Contact emergency medical services
- Arrange transportation to an appropriate healthcare facility
- Share relevant information with emergency responders
- Take reasonable action to protect the participant's immediate safety

I understand that the operator cannot guarantee that an emergency contact will be reached before assistance is provided.

I accept responsibility for medical, ambulance and treatment expenses unless applicable law or legally established liability requires otherwise.

Assumption of risk

I knowingly and voluntarily accept the ordinary and inherent risks associated with ziplining.

I accept responsibility for injuries, losses or complications caused or materially contributed to by:

- Inaccurate weight, height or other information I provided
- A health condition or limitation I failed to disclose
- My failure to follow platform, braking or riding instructions
- My unclipping, adjusting or misusing a harness, lanyard or trolley without authority
- My unsuitable clothing, footwear or loose items
- My reckless, unlawful or prohibited conduct
- My participation while impaired or medically unfit

Liability release

To the fullest extent permitted by applicable law, I release **[Zipline Operator Name]** and its owners, directors, zipline guides, course managers, instructors, employees, contractors and representatives from claims arising solely from:

- Ordinary and inherent ziplining risks knowingly accepted in this form
- Inaccurate weight, height or other relevant information I provided

- My failure to follow reasonable safety rules or guide instructions
- Incorrect or unauthorised use of harnesses, lanyards, trolleys or brakes
- My reckless, unlawful or prohibited conduct
- The conduct of another participant, or sudden weather, where it was outside the operator's reasonable control

This release does not exclude or limit liability that cannot legally be excluded or limited.

It does not apply to fraud, intentional misconduct, gross negligence, reckless conduct, breaches of mandatory safeguarding duties, violations of mandatory consumer rights or any other liability that applicable law prohibits the operator from waiving.

Privacy and recordkeeping

I understand that the operator may collect and retain information where reasonably necessary to:

- Register and identify participants
- Confirm consent and eligibility
- Manage bookings and activities
- Understand relevant health or support needs
- Maintain safety and incident records
- Respond to injuries, complaints or legal claims
- Meet insurance, safeguarding and legal obligations

Information will be handled according to the operator's privacy notice and applicable data-protection laws.

Final declaration

By completing and signing this form, I confirm that:

- I have read and understood the entire waiver.
- The information provided, including weight and height, is complete and accurate.
- I understand that ziplining may cause serious injury.
- I understand and accept the ordinary and inherent risks.
- I agree to stay clipped in and follow all guide instructions.
- I will use only the braking method explained for each line.
- I will not participate while impaired or medically unfit.
- I authorise reasonable emergency assistance where necessary.

- I had an opportunity to ask questions before signing.
- Participation is voluntary.
- I understand that this form does not remove rights or protections that cannot legally be waived.

Participant completion

Contact details

First name *

Last name *

Phone

Email *

Participant’s weight (include kg or lb) *

Participant’s height (include cm or ft/in) *

☐ I have read, understood and agree to the Zipline Liability Waiver and Assumption of Risk above. I confirm that the information provided is accurate, that I am authorised to sign for the participant where applicable and that I voluntarily accept the risks of ziplining. *

Signature *