Scooter rental waiver

Rental and permitted use of the scooter

I voluntarily choose to rent and ride a scooter supplied by **[Scooter Rental Company Name]**, or give permission for the person named in this form to do so.

This form covers both kick or electric standing scooters and moped-style scooters. The vehicle type selected in this form applies, and terms that relate to a different type of scooter do not apply to my rental. The rental company may customise these terms for the vehicles it rents.

The rental may include:

- The scooter, keys, locks, chargers or app access
- Helmets, phone holders and other accessories listed on the rental agreement
- A short safety briefing or practice ride

I may use the scooter only for personal transport, within any area the rental company has approved, and for the times stated on the rental agreement.

The rental company may refuse, restrict or end a rental if it reasonably believes that a rider cannot ride safely, is not qualified or has broken these rules.

Deposits and fees remain subject to the rental company's cancellation and refund policies.

Licence, age and eligibility

I confirm that the rider meets the rental company's minimum age and identification requirements, and any age or licence requirement that applies where the scooter is ridden.

I understand that licence requirements vary by location and by vehicle type. A moped-style scooter usually requires a valid licence that covers that vehicle class, and a car licence or foreign licence may not be enough. Some places also require a licence, registration or insurance for electric scooters.

I will show my licence when asked, and I confirm that it is valid and that I am not disqualified from riding.

Only the person named on the rental agreement may ride. Where I sign for a minor or another person who cannot legally provide their own consent, I confirm that I am their parent, legal guardian or otherwise legally authorised to provide consent on their behalf.

I confirm that the rider is physically and mentally capable of riding safely, except for any condition or limitation disclosed to the rental company before the rental.

Scooter riding risks

I understand that a scooter offers little protection in a fall or collision, and that small wheels and narrow tyres can react sharply to bumps, potholes and sudden steering.

I understand that a rider may fall or be hit by another road user even when riding carefully.

Possible risks include:

- Falls and loss of control, including from potholes, kerbs, tram tracks, gravel, leaves and wet road markings
- Collisions with cars, buses, cyclists, pedestrians, opening car doors and fixed objects
- Head, facial and dental injuries, including concussion and traumatic brain injury
- Fractures and injuries to the wrists, arms, shoulders, ankles and legs
- Friction burns and road rash
- Burns from hot exhausts or engines on moped-style scooters
- Sudden acceleration or braking, throttle errors and unfamiliar controls
- Brake, tyre, steering, battery or other mechanical failure
- Reduced visibility at night, in rain or in heavy traffic
- Injury to a pedestrian or other third party
- Serious injury, permanent disability or, in rare cases, death

I understand that the rental company cannot eliminate every risk associated with scooter riding.

I voluntarily accept the ordinary and inherent risks of participation.

Helmets and protective clothing

I will wear a properly fitted, fastened helmet whenever the law or the rental company requires it, and the rental company strongly recommends a helmet on every ride.

I understand that a helmet may reduce the risk of some head injuries but cannot prevent all head injuries, concussions or neck injuries.

I will wear closed shoes and clothing suited to the ride. Long sleeves, trousers and gloves are recommended, particularly on a moped-style scooter.

If I decline a helmet the rental company offers where the law does not require one, I do so by my own choice.

Traffic and riding rules

I agree to follow all traffic laws, signs and signals and all local rules on where each type of scooter may be ridden.

I agree to:

- Ride only on the roads, lanes or paths that are permitted for the vehicle I rented
- Ride one person per kick or electric scooter, and carry a passenger on a moped-style scooter only where the seat, law and the rental company allow it
- Keep both hands on the handlebars and my attention on the road, without using a phone or headphones
- Slow down for pedestrians, junctions, wet surfaces and poor road conditions
- Use lights and reflectors at night and in poor weather
- Keep within any speed limit, restricted zone or geofenced area

I agree not to ride on motorways, ride on pavements unless permitted, do tricks, tow anything, modify the scooter or remove any speed limiter.

I will not ride under the influence of alcohol, cannabis, drugs or medication that may affect riding, and I understand that impaired riding laws may apply.

A serious breach of the rules may lead to the rental being ended immediately without a refund.

Inspection before use

I agree to check the scooter before each ride, and to record any existing damage on the rental agreement, by photograph or in the app, as the rental company directs.

I agree to check that:

- Front and rear brakes work correctly
- The tyres are inflated and undamaged
- The handlebars, steering and folding mechanism or stand are tight and locked
- The throttle returns freely
- Lights, horn and mirrors work where fitted
- The battery charge or fuel level is adequate for my planned ride

I will not ride a scooter that appears unsafe, and I will contact the rental company immediately if a problem appears during the ride.

Parking, fines and theft

I agree to park only where local rules and the rental company allow, without blocking pavements, ramps, doorways, crossings or emergency access.

I will end my ride or lock the scooter as instructed, take the key with me, and use any lock or chain supplied whenever the scooter is left unattended.

I accept responsibility for parking fines, traffic penalties, towing, impound fees and any reasonable administration fee the rental agreement allows. I understand that the rental company may pass my details to the authorities that issue a fine.

I understand that scooters are a common target for theft. I will report a theft to the rental company and the police as soon as possible and will keep any reference number.

Damage, loss and additional charges

I accept responsibility for damage to, or theft or loss of, the scooter and any accessories during the rental period, apart from normal wear and damage the rental company agrees was not caused by misuse.

I understand that charges may include:

- Repair or replacement of the scooter, bodywork, mirrors, batteries, chargers, locks, helmets and keys
- The replacement value of a stolen scooter if it was left unlocked or the key was not kept secure
- Towing, recovery and callout costs, including where the scooter is left outside the permitted area
- Loss of use while the scooter is repaired, where the rental agreement says so
- Fuel, cleaning, late return and additional rental time

I will report any collision, injury, damage or loss immediately and, where required, also report it to the police.

I authorise the rental company to apply these charges to any deposit or payment method I have provided, where the rental agreement allows it. I understand that any insurance or damage cover applies only as stated in its own terms, and I will ask what is covered if I am unsure.

Rental period and return

The rental period starts and ends at the dates and times on the rental agreement or in the app.

I agree to return the scooter to the agreed location, or to end the ride in a permitted zone, on time and with the keys, chargers, helmets and accessories.

I will return a moped-style scooter with the agreed fuel level or an electric scooter with the agreed charge. I will charge an electric scooter only with the charger supplied.

If I return it late, I may be charged for additional time at the rental company's published rates.

Responsibility for the scooter continues until the rental company has received it and recorded the return, or until the ride has been correctly ended in the app.

Physical condition and health

I agree to inform the rental company about any condition that may affect safe use of the rental, including:

- A current injury or physical limitation
- A previous concussion or head injury
- Back, neck, wrist or ankle problems
- Heart, circulation or blood-pressure conditions
- Epilepsy, seizures, fainting or loss of consciousness
- Limited vision or hearing, or balance difficulties
- Recent surgery or medical treatment
- Pregnancy or possible pregnancy
- Medication that thins the blood or affects coordination, judgment or alertness
- A restriction recommended by a healthcare professional

I understand that staff are not medical professionals unless expressly stated otherwise.

I will stop and inform a staff member if I experience pain, dizziness, breathing difficulty, unusual weakness or another concerning symptom.

Alcohol, drugs and impairment

I will not operate or use the rented equipment while impaired by:

- Alcohol
- Recreational or illegal drugs
- Medication that affects judgment, coordination or alertness
- Fatigue, illness or another condition that makes participation unsafe

I understand that the rental company may refuse or end use of the rental if it reasonably believes that a renter is impaired.

Nobody may ride after drinking alcohol to an unsafe degree or using drugs or medication that affect riding. Local impaired driving laws may apply to scooters, and the rental company may end the rental if it reasonably believes that a rider is impaired.

Personal belongings

I understand that clothing and personal belongings may become dirty, wet, damaged, lost or stolen.

I am responsible for protecting phones, jewellery, glasses, clothing and other personal property.

To the fullest extent permitted by applicable law, the rental company is not responsible for ordinary loss or damage to personal belongings unless caused by liability that cannot legally be excluded.

Emergency assistance

If the renter becomes ill or injured, I authorise the rental company and its staff to:

- Provide reasonable first aid
- Stop the renter from continuing
- Contact an emergency contact
- Contact emergency medical services
- Arrange transportation to an appropriate healthcare facility
- Share relevant information with emergency responders
- Take reasonable action to protect the renter’s immediate safety

I understand that the rental company cannot guarantee that an emergency contact will be reached before assistance is provided.

I accept responsibility for medical, ambulance and treatment expenses unless applicable law or legally established liability requires otherwise.

Assumption of risk

I knowingly and voluntarily accept the ordinary and inherent risks associated with scooter riding.

I accept responsibility for injuries, losses or complications caused or materially contributed to by:

- Relevant information I concealed or provided inaccurately, including my age or licence
- A health condition or limitation I failed to disclose
- Riding without a licence, helmet or insurance where one is required

- My failure to follow traffic laws, parking rules or staff instructions
- Carrying a passenger or allowing another person to ride without approval
- My failure to inspect the scooter or report a problem
- Leaving the scooter unlocked or failing to keep its key secure
- My reckless, unlawful or prohibited conduct
- My use of the scooter while impaired or medically unfit

Liability release

To the fullest extent permitted by applicable law, I release **[Scooter Rental Company Name]** and its owners, directors, mechanics, rental staff, fleet staff, employees, contractors and representatives from claims arising solely from:

- Ordinary and inherent scooter riding risks knowingly accepted in this form
- Relevant information I concealed or provided inaccurately
- My failure to follow reasonable safety rules, traffic laws or instructions
- Riding without a required licence or helmet, or outside the approved area
- Incorrect or unauthorised use of the scooter or equipment
- My reckless, unlawful or prohibited conduct
- The conduct of another road user where it was outside the rental company's reasonable control

This release does not exclude or limit liability that cannot legally be excluded or limited.

It does not apply to fraud, intentional misconduct, gross negligence, reckless conduct, breaches of mandatory safeguarding duties, violations of mandatory consumer rights or any other liability that applicable law prohibits the rental company from waiving.

Privacy and recordkeeping

I understand that the rental company may collect and retain information where reasonably necessary to:

- Register and identify renters
- Confirm consent and eligibility
- Manage bookings and activities
- Understand relevant health or support needs
- Maintain safety and incident records
- Respond to injuries, complaints or legal claims

- Meet insurance, safeguarding and legal obligations

Information will be handled according to the rental company’s privacy notice and applicable data-protection laws.

Final declaration

By completing and signing this form, I confirm that:

- I have read and understood the entire waiver.
- The information provided is complete and accurate.
- The rider holds any licence required for the selected vehicle.
- I understand that scooter riding may cause serious injury.
- I understand and accept the ordinary and inherent risks.
- I will wear a helmet where required and I understand why one is recommended.
- I will follow traffic laws, parking rules and the rental company’s instructions.
- I will inspect the scooter and report any problem immediately.
- I accept responsibility for fines, theft, damage and other charges as described in this form.
- I will not ride while impaired or medically unfit.
- I authorise reasonable emergency assistance where necessary.
- I had an opportunity to ask questions before signing.
- Renting and riding the scooter is voluntary.
- I understand that this form does not remove rights or protections that cannot legally be waived.

Renter completion

Contact details

First name *

Last name *

Phone

Email *

Vehicle type *

- ◯ Kick scooter
- ◯ Electric kick scooter
- ◯ Moped-style scooter

Driving licence number

☐ I have read, understood and agree to the Scooter Rental Liability Waiver and Assumption of Risk above. I confirm that the information provided is accurate, that I am authorised to sign for the renter where applicable and that I voluntarily accept the risks of scooter riding. *

Signature *