Indoor playground waiver

Permission for my child to play

I am the parent or legal guardian of the child named in this form, or I am otherwise legally authorised to give consent on their behalf, and I give permission for my child to use the indoor playground and activities provided or organised by **[Indoor Playground Name]**.

Indoor play activities may include:

- Climbing, crawling and moving through soft-play frames, nets and tunnels
- Using slides, ball pits, bridges, rollers, trampolines and sensory equipment
- Playing in baby, toddler and older child zones
- Taking part in games, themed sessions and private parties
- Eating and resting in the café or party rooms

I understand that my child's participation is voluntary and that I can end my child's play at any time.

The playground may refuse, restrict or end my child's play if it reasonably believes that my child cannot play safely, that the rules have not been followed or that my child presents a risk to themselves or others.

Tickets, memberships and party bookings remain subject to the playground's cancellation and refund policies.

Age and height zones

I confirm that the information about my child's name and date of birth is accurate, and that I will complete a separate form for each child unless the playground tells me otherwise.

I will make sure that my child uses only the zones and equipment suited to their age, height and ability, and I will follow any age or height limits shown at the playground.

Older children and adults can injure smaller children by accident, so I will keep my child out of the baby and toddler zones if they are too old for them, and keep a small child out of the older children's frame unless the playground allows it.

Staff may ask for proof of age or may measure a child where a zone or piece of equipment has a height limit. I understand that this is a safety measure.

Adult supervision at all times

I understand that a responsible adult must supervise my child at all times while they are at the playground.

Staff check equipment, clean the play areas and help with general safety, but they are not childminders and do not take responsibility for watching individual children.

I agree to:

- Stay on the premises and keep my child in sight or within easy reach
- Name the supervising adult in this form if someone else is bringing my child
- Go into the play frame to help my child if they are stuck, upset or hurt
- Stop rough play by my child and step in if my child hurts another child
- Keep my attention on my child rather than on my phone

Where another adult supervises my child, I will make sure that they know about the rules in this form and about any medical condition or allergy my child has.

Indoor playground risks

I understand that active play in a busy indoor space involves children of different ages and sizes running, climbing, jumping and sliding, and that accidents can happen even with supervision and well-kept equipment.

Possible risks include:

- Bumps, bruises, grazes and friction burns
- Falls from frames, nets, platforms or steps
- Collisions with other children, walls, posts or padding
- Broken bones, sprains and dislocations, particularly to arms and wrists
- Head, face and dental injuries, including concussion
- Trapped or pinched fingers, toes and limbs
- Injury on slides, including landing on or being landed on by another child
- Injury from being buried or hidden in a ball pit, or from small objects in it
- Choking on food, sweets or small objects
- Entanglement from cords, strings, scarves or hoods
- Infection and illness passed between children
- Allergic reactions
- Serious injury or, in rare cases, death

I understand that the playground cannot eliminate every risk associated with indoor play.

I voluntarily accept the ordinary and inherent risks of indoor play on behalf of my child, to the extent that the law allows.

Socks, clothing and belongings

I agree that my child, and any adult who enters a play frame, will wear clean socks, including grip socks if the playground requires them. Shoes must be taken off before entering the play areas.

I understand that socks can make surfaces slippery, and I will encourage my child to take care on steps and smooth floors.

Before my child plays, I agree to remove:

- Clothing with drawstrings, cords and toggles
- Scarves, necklaces and loose jewellery
- Hair clips, badges and other hard or sharp items
- Glasses, unless my child needs them and they are secured
- Toys, food, drinks and sweets from pockets

My child’s clothing should cover their arms and legs where possible to reduce friction burns on slides.

Soft-play structures, ball pits and slides

I will explain the rules to my child in a way they can understand and I will make sure that they follow them.

I agree that my child will:

- Go down slides feet first, one at a time, and move away promptly at the bottom
- Not climb up slides or stand at the top or bottom of them
- Not dive, jump in head first or throw balls hard in ball pits
- Not bury themselves or another child in a ball pit
- Not climb on the outside of a frame, netting or padding
- Not push, wrestle, run in tunnels or play rough
- Not take food, drinks, toys or bags into a play area
- Not use any equipment that staff have closed

I will tell staff immediately about any tear, loose netting, missing padding, spill or other damage I notice, and I will keep my child away from it.

The playground may ask a child to take a break or leave the play area if they are playing unsafely. The family may be asked to leave if this continues.

Infection, illness and hygiene

I understand that shared play equipment and ball pits can spread infections, despite cleaning.

I agree not to bring my child to the playground if they have:

- Vomiting or diarrhoea, including within the period the playground asks me to wait afterwards
- A fever or a contagious illness
- An infectious skin or eye condition, head lice or an open wound that cannot be covered
- Any other symptom that suggests they could pass an illness to others

I will make sure that my child washes their hands after using the toilet and before eating, and I will use the changing facilities for nappy changes. Children who are not toilet trained must wear a suitable nappy.

I will tell staff immediately if my child has a toilet accident, vomits or bleeds in a play area, so that the area can be closed and cleaned.

The playground may ask a child who seems unwell to leave.

Allergies and food

I understand that food is served and eaten on the premises, and that other families and party guests may bring in or handle food. The playground cannot guarantee an allergen-free environment, including in the play areas.

I am responsible for telling staff about any allergy or dietary need before my child eats, for checking allergen information and for bringing any medication my child needs, such as an adrenaline auto-injector or inhaler.

My child will eat only in the seating areas, and I will supervise them while they eat. Food can be a choking hazard, especially for babies and toddlers playing soon after a snack.

Outside food is permitted only where the playground's rules allow it.

Party bookings

Where my child is attending a party, I understand that a party host may help with food and activities but does not take over supervision of my child, unless the playground has agreed this in writing.

A responsible adult must stay with each child, or the party organiser must arrange the number of adults the playground requires.

If I am organising a party, I will share the rules with parents and guests, tell the playground about any known allergies, and ask each guest's parent or guardian to sign their own waiver. I will not sign for another person's child unless I am legally authorised to do so.

Child collection

My child must not leave the playground without their parent, guardian or supervising adult. I understand that a child is not to be left at the playground and that I remain responsible for them until they leave.

I will sign my child in and out if the playground uses a wristband, gate or check-in system, and I will keep any matching wristband or ticket on me.

If a different adult will collect my child, I will tell staff before my child arrives or arrange this in line with the playground's procedure. Staff may ask for identification or refuse to release a child if they have any concern.

If my child is hurt, I will tell staff immediately so that they can help and record what happened.

Physical condition and health

I agree to inform the playground about any condition that may affect safe play, including:

- A current injury or recent broken bone
- Asthma or a breathing condition
- A severe allergy, including food, latex or insect allergy
- Epilepsy, seizures or fainting
- Diabetes or a condition requiring medication during the visit
- A heart condition
- Joint hypermobility or bone conditions
- Additional needs affecting balance, communication or understanding of rules
- Limited vision or hearing
- Recent surgery or medical treatment
- An infectious illness or skin condition
- A restriction recommended by a healthcare professional

I understand that staff are not medical professionals unless expressly stated otherwise.

I will remove the child from play and inform a staff member if the child shows pain, dizziness, breathing difficulty, unusual weakness or another concerning symptom.

Personal belongings

I understand that clothing and personal belongings may become dirty, wet, damaged, lost or stolen.

I am responsible for protecting phones, jewellery, glasses, clothing and other personal property.

To the fullest extent permitted by applicable law, the playground is not responsible for ordinary loss or damage to personal belongings unless caused by liability that cannot legally be excluded.

Emergency assistance

If the child becomes ill or injured, I authorise the playground and its staff to:

- Provide reasonable first aid
- Stop the child from continuing
- Contact an emergency contact
- Contact emergency medical services
- Arrange transportation to an appropriate healthcare facility
- Share relevant information with emergency responders
- Take reasonable action to protect the child’s immediate safety

I understand that the playground cannot guarantee that an emergency contact will be reached before assistance is provided.

I accept responsibility for medical, ambulance and treatment expenses unless applicable law or legally established liability requires otherwise.

Assumption of risk

I knowingly and voluntarily accept the ordinary and inherent risks associated with indoor play.

I accept responsibility for injuries, losses or complications caused or materially contributed to by:

- Relevant information I concealed or provided inaccurately
- A health condition or allergy I failed to disclose
- My failure to supervise my child or to make sure they followed the rules
- My allowing my child to use a zone or equipment not suited to their age or height

- My child wearing unsuitable clothing or jewellery
- Bringing my child to the playground while they were unwell
- My reckless, unlawful or prohibited conduct

Liability release

To the fullest extent permitted by applicable law, I release **[Indoor Playground Name]** and its owners, directors, play assistants, party hosts, employees, contractors and representatives from claims arising solely from:

- Ordinary and inherent indoor play risks knowingly accepted in this form
- Relevant information I concealed or provided inaccurately
- My failure to supervise my child or follow reasonable safety rules
- Use of zones or equipment not suited to my child's age or height
- My reckless, unlawful or prohibited conduct
- The conduct of another child or adult where it was outside the playground's reasonable control

This release does not exclude or limit liability that cannot legally be excluded or limited.

It does not apply to fraud, intentional misconduct, gross negligence, reckless conduct, breaches of mandatory safeguarding duties, violations of mandatory consumer rights or any other liability that applicable law prohibits the playground from waiving.

Privacy and recordkeeping

I understand that the playground may collect and retain information where reasonably necessary to:

- Register and identify children
- Confirm consent and eligibility
- Manage bookings and activities
- Understand relevant health or support needs
- Maintain safety and incident records
- Respond to injuries, complaints or legal claims
- Meet insurance, safeguarding and legal obligations

Information will be handled according to the playground's privacy notice and applicable data-protection laws.

Final declaration

By completing and signing this form, I confirm that:

- I have read and understood the entire waiver.
- The information provided is complete and accurate.
- I am the parent or legal guardian of the child, or otherwise legally authorised to sign for them.
- I understand that indoor play may cause injury, including serious injury.
- I understand and accept the ordinary and inherent risks on behalf of my child.
- I will supervise my child at all times, or make sure that a responsible adult does, because staff are not childminders.
- My child will wear clean socks and use only suitable zones and equipment.
- I have told the playground about any allergy or medical condition relevant to my child.
- I will not bring my child to play while they are unwell or infectious.
- My child will leave the playground only with me or an authorised adult.
- I authorise reasonable emergency assistance for my child where necessary.
- I had an opportunity to ask questions before signing.
- My child's participation is voluntary.
- I understand that this form does not remove rights or protections that cannot legally be waived.

Parent or guardian completion

Contact details

First name *

Last name *

Phone

Email *

Child’s full name *

Child’s date of birth *

Name of the adult supervising the child *

Allergies or dietary needs

☐ I have read, understood and agree to the Indoor Playground Liability Waiver and Assumption of Risk above. I confirm that the information provided is accurate, that I am the parent or legal guardian of the child named in this form or otherwise authorised to sign for them and that I give permission for my child to play and voluntarily accept the risks of indoor play on their behalf. *

Signature *