Dog daycare waiver

Daycare and boarding services

I am the owner of the dog named in this form, or I am authorised by the owner to arrange care and to sign this agreement on their behalf.

I ask **[Daycare Business Name]** to care for my dog through its daycare, boarding or overnight services, as booked.

Services may include:

- Supervised group play with other dogs
- Individual play, rest periods and time in a kennel, crate, suite or run
- Overnight boarding
- Walks, outdoor yard time and enrichment activities
- Feeding, giving medication and other care I request in writing
- Add-on services such as baths, nail trims or training sessions

I understand that my dog will spend time in an active environment with other dogs, and that dogs may behave differently in a group, in a new place or when separated from their owner.

The facility may decline, limit or end care if it reasonably believes that continuing would be unsafe for my dog, for other dogs or for staff.

Dog details and vaccinations

I confirm that the information I give about my dog, including breed, age, health, diet and behaviour, is complete and accurate to the best of my knowledge, and I will tell the facility about any changes before each stay.

I confirm that my dog is vaccinated as required by **[Daycare Business Name]** and by applicable local law. Vaccination requirements are set by the facility and may include rabies, distemper and parvovirus combination vaccines, and Bordetella (kennel cough). I agree to provide proof from my veterinarian.

I confirm that my dog is on a current flea and tick prevention programme.

I understand that the facility may refuse admission to a dog whose vaccinations are not up to date, that is coughing, vomiting, has diarrhoea or discharge from the eyes or nose, or that shows other signs of illness or parasites.

Spay, neuter and temperament evaluation

I understand that the facility may require dogs over a set age to be spayed or neutered to join group play, and that it may not accept females in season.

I agree that my dog may need to pass a temperament evaluation or trial day before joining group play. The facility decides whether my dog is suitable for group play, which playgroup it joins and whether it should play individually instead.

I understand that passing an evaluation does not guarantee that my dog will always behave the same way, and that the facility may reassess my dog at any time.

Group play risks

Dogs play by chasing, wrestling, jumping, mouthing and body-slamming. Even with supervision, play can lead to injury. I understand that risks of group play include:

- Scrapes, scratches, nicks, bruises and small puncture wounds
- Torn nails, paw-pad injuries and sore pads from running on play surfaces
- Sprains, strains, muscle soreness, limping and ligament injuries
- Bites or more serious injuries if play escalates or dogs fight
- Eye or ear injuries
- Overexertion, overheating, exhaustion and dehydration, especially in hot weather or in short-nosed breeds
- Swallowing toys, bedding or other objects
- Stress, loss of appetite, loose stool or behaviour changes after a stay

The facility will supervise group play and separate dogs as needed, but it cannot prevent every incident.

Illness and parasite transmission

I understand that dogs in group settings can pass illness and parasites to each other, even when all dogs are vaccinated and the facility follows cleaning and hygiene procedures.

Possible illnesses include kennel cough and other canine respiratory infections, canine influenza, intestinal parasites such as Giardia, skin conditions, fleas and ticks.

I understand that vaccines reduce but do not remove the risk of illness, and that a dog may carry an illness before showing symptoms.

If my dog shows signs of illness during its stay, the facility may separate it from other dogs, contact me to collect it and require a veterinary note before it returns.

Behaviour, injuries and removal

I agree to tell the facility about any history of biting, aggression, resource guarding, fence fighting, escaping, separation anxiety or reactivity to people or other dogs.

If my dog bites, fights, plays too roughly, repeatedly mounts or bullies other dogs, or becomes too stressed, the facility may:

- Move my dog to a different playgroup or to individual play
- Give my dog rest time in a kennel or crate
- Ask me to collect my dog early
- Suspend or end my dog’s participation in daycare or boarding

I accept responsibility for injury to people or other dogs, and damage to property, caused by my dog where I failed to disclose a known history of aggression or where applicable law places that responsibility on me.

Feeding and medication

I will provide my dog’s food, labelled with its name, and written feeding instructions. If I do not, the facility may feed a standard diet it chooses, which may cause stomach upset.

If my dog needs medication, I will supply it in its original labelled container with written instructions. I authorise staff to give medication as I instruct, but I understand that staff are not veterinary professionals.

I understand that changes in routine, excitement or stress can affect appetite and digestion, and that my dog may eat less or have loose stool during a stay.

Emergency veterinary care

If my dog becomes ill or injured while in the facility’s care, I authorise **[Daycare Business Name]** to:

- Give reasonable first aid
- Try to contact me or my emergency contact
- Take my dog to my veterinarian, or to the facility's veterinarian or the nearest emergency clinic if mine cannot be reached or is not available
- Approve examination, diagnostics and treatment that a veterinarian considers necessary for my dog's health and comfort
- Share relevant information about my dog with the treating veterinarian

I authorise emergency treatment up to **[Spending Limit]** if I cannot be reached. Above that amount, the facility will continue to try to contact me or my emergency contact before approving further treatment, except where a veterinarian considers it urgent to relieve suffering.

I agree to pay for all veterinary, medication and transport costs, except where the illness or injury was caused by the facility's negligence or where applicable law provides otherwise.

Boarding stays

For overnight boarding, I understand that my dog will sleep in a kennel, crate, suite or room, and may be supervised less closely overnight than during the day, depending on the facility's staffing.

I may bring bedding, toys or items from home. I understand that these may be chewed, soiled, damaged or lost, and that the facility is not responsible for them except where caused by its negligence.

If my dog becomes seriously ill during a boarding stay, I authorise the facility to follow the emergency veterinary care terms in this form.

Pickup, late collection and abandonment

I agree to collect my dog during the facility's opening hours and at the time agreed in my booking. The facility may charge a late pickup fee or an extra night of boarding if I collect my dog late.

I may name other people who are allowed to collect my dog. The facility may ask for identification before releasing my dog.

If I do not collect my dog within **[Number]** days of the end of my booking and do not respond to the facility's attempts to contact me and my emergency contact, I agree that the facility may treat my dog as abandoned and take the steps allowed by applicable law, which may include placing my dog with an animal shelter or rescue. I remain responsible for all fees until then.

Payment and cancellations

I agree to pay all daycare, boarding, add-on and veterinary charges incurred for my dog in line with the facility's price list and payment terms.

Bookings, deposits, packages and cancellations are subject to the facility's cancellation policy.

The facility may keep my dog's records and refuse further bookings until outstanding balances are paid, where applicable law allows.

Photos and webcams

I understand that the facility may record photos and video of dogs for safety, incident review and care records.

If the facility offers webcams, I understand that my dog may be visible on a live feed that other clients can view. I can choose below whether the facility may also use photos or videos of my dog on its website and social media.

Assumption of risk

I knowingly and voluntarily accept the ordinary risks of dog daycare and boarding, including the risks of group play and illness transmission described in this form.

I accept responsibility for injury, illness, loss or complications caused or materially contributed to by:

- Information about my dog's health, behaviour or vaccinations that I withheld or provided inaccurately
- My dog's pre-existing conditions
- My dog's aggressive or unpredictable behaviour
- Food, medication, toys or items I supplied
- My failure to follow the facility's admission, health or pickup requirements

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Liability release

To the fullest extent permitted by applicable law, I release **[Daycare Business Name]** and its owners, managers, employees, contractors, volunteers and representatives from claims arising solely from:

- The ordinary risks of group play, daycare and boarding knowingly accepted in this form
- Illness or parasites passed between dogs despite reasonable vaccination, hygiene and supervision measures

- Injury caused by another dog where it was outside the facility's reasonable control
- Information about my dog that I withheld or provided inaccurately
- My dog's own behaviour or pre-existing conditions

This release does not exclude or limit liability that cannot legally be excluded or limited.

It does not apply to fraud, intentional misconduct, gross negligence, animal cruelty, violations of mandatory consumer rights or any other liability that applicable law prohibits the facility from waiving.

Privacy and recordkeeping

I understand that the facility may collect and keep information about me and my dog where reasonably necessary to:

- Manage bookings, payments and authorised pickup people
- Record vaccinations, health, diet, medication and behaviour information
- Record evaluations, playgroup notes and incident reports
- Contact me, my emergency contact or my veterinarian
- Respond to incidents, complaints or legal claims
- Meet insurance, licensing, business and legal obligations

Information will be handled according to the facility's privacy notice and applicable data-protection laws.

Final declaration

By completing and signing this form, I confirm that:

- I own the dog or am authorised to sign for its owner.
- The information about my dog is complete and accurate.
- My dog's vaccinations and parasite prevention are up to date as the facility requires.
- I understand the risks of group play, boarding and illness transmission.
- I authorise emergency veterinary care and agree to pay its costs as described.
- I agree to the pickup, abandonment, payment and cancellation terms.
- This agreement applies to all future daycare and boarding stays unless I tell the facility otherwise or the facility asks me to sign a new form.
- I understand that this form does not remove rights or protections that cannot legally be waived.

Owner and dog completion

Contact details

First name *

Last name *

Phone

Email *

Dog’s name *

Breed, age, sex and weight *

Is your dog spayed or neutered? *

- ◯ Yes
- ◯ No

Services *

- [ ] Daycare
- [ ] Overnight boarding
- [ ] Add-on services

Date of last rabies vaccination *

Veterinarian name and phone number *

Emergency contact name and phone number *

People authorised to collect my dog

Feeding instructions, medication, health conditions or behaviour the facility should know about

Photo, video and social media consent *

- ◯ I allow photos and videos of my dog on the facility’s website and social media
- ◯ Use photos and videos for care records and webcams only

☐ I have read, understood and agree to the Dog Daycare Waiver above. I confirm that the information provided is accurate, that I am the owner or am authorised to sign for the owner, and that I accept the risks of group play and boarding and authorise emergency veterinary care where necessary. *

Signature *